FOI - 5650

Please can you provide the following service and maintenance contract information with regards to the organization’s Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications)

1. Contract Description: Please provide me with a brief description of the overall service provided under this contract

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – Annual maintenance to include 100% of all devices and to include engineer call outs for logged faults. Telephone support. Access to Customer Portal.**

**Fire Suppression – Check physical condition of unit, all mechanical connections to unit, unit fixings and security, test operation of fire detection and fixings, all cable, connectors and junction boxes for signs of damage of wear, test control panel actuation outputs, check shut downs to machine(s), operate and reset, test manual actuation point, run full diagnostics on control panel, check back up batteries, reset control panel and commission system**

**Access Control – No details yet as new system is currently being installed**

**Security – No details yet as new system is currently being installed**

**CCTV – No details yet as new system is currently being installed**

**HVAC – Ventilation – Camfil – Replace all filters (pre and extract panels and secondary bags and cartridges) and complete a full decontamination clean by manual vacuuming, steam cleaning or hand wiping. Check fan mountings, the general AHU fabric and the condition of the major system components. Fan belt condition and tensions will be check and / or replaced**

**Air-Conditioning – Marcold – To clean all condenser faces by ‘blowing out’, washing with a cleaning agent or vacuuming. Clean evaporators. Carry out refrigerant leak test on all condensing units and evaporators, record result for F-Gas records. Check and adjust oil and refrigerant charges, check all pressure and oil switches, check all electrical control gear, motors and settings, check overall operation of equipment, check all drain lines are clear**

**BMS – Currently out for tender**

**Energy Management System - Check alarm monitoring, trend & modbus protocol metering, healthy status of current switches, fuse ratings, indicator lamps, sample of panel terminals, provide modem support, back up out-station software and central supervisor software**

**Care Comms/Nurse Call – Diagnostic check and test of any and all analogue call systems to ensure it is fully functional. Guaranteed response time with out-of-hours call-out facility. Remote telephone support. Discount on purchase of equipment spares**

1. Contract Type: Comprehensive, Semi Comprehensive including call outs, Basic Service Only

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – Semi-Comprehensive**

**Fire Suppression – Basic Service Only**

**Access Control – Will be semi-comprehensive**

**Security – Will be semi-comprehensive**

**CCTV – Will be semi-comprehensive**

**HVAC -** **Ventilation – Camfil – Basic Service Only**

**Air-Conditioning – Marcold – Basic Service Only**

**BMS – Basic Service Only**

**Care Comms/Nurse Call – Semi-comprehensive**

1. Existing Supplier: If there is more than one supplier, please split each contract up individually

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – HESIS**

**Fire Suppression – Nobel Fire Systems**

**Access Control – Openview**

**Security – Openview**

**CCTV – Open View**

**HVAC - Ventilation – Camfil**

**Air-Conditioning - Marcold**

**BMS – Currently out to tender**

**Energy Management System -JBC Control Systems Limited**

**Care Comms/Nurse Call – Wandsworth**

1. Annual Average Spend: The annual average spends for this contract and please provide the average spend over the past 3 years for each provider

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – £15,571.43 – New supplier as of 2023**

**Fire Suppression - £1200.00 - £3200.00 over past 3-years**

**Access Control – 18,121.51 – New supplier as of 2023**

**Security – As per Access Control**

**CCTV – As per Access Control**

**HVAC - Ventilation – Camfil – £22,991.80 - £65,925.95 over past 3-years**

**Air-Conditioning - Marcold**

**BMS – TBC**

**Energy Management System - £2,520.00 - £7560.00 over past 3-years**

**Care Comms/Nurse Call**

1. Hardware Brand: The primary hardware brand of the organisation’s Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications)

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – |ADT, Advanced & Gent**

**Fire Suppression - Nobel**

**Access Control - Progeny**

**Security - ISS**

**CCTV – Hikvision (currently being replaced**

**HVAC – Boilers – Remeha, Potterton**

**Ventilation – Camfil**

**Air-Conditioning – Mitsubishi, Daikin, Hitachi, Airedale, Toshiba**

**BMS – Trend BMS HVAC - Schneider**

**Care Comms/Nurse Call – Wandsworth**

1. Number if sites with the above-mentioned solutions

**Digital/Smart Buildings Platform - Two**

**Fire Alarms – Two**

**Fire Suppression - Two**

**Access Control - Two**

**Security - Two**

**CCTV - Two**

**HVAC – Boilers - Two**

**Ventilation – Camfil – Two**

**Air-Conditioning - Two**

**BMS - Two**

**Care Comms/Nurse Call - Two**

1. Contract Duration: please include any extension periods

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – 12-months**

**Fire Suppression – 12-months**

**Access Control – 3-years + 1-year option**

**Security – As per Access Control**

**CCTV – As per Access Control**

**HVAC - Ventilation – Camfil – 12-months**

**Air-Conditioning – Marcold – 12-months**

**BMS – Currently out to tender**

**Energy Management System - 2-years**

**Care Comms/Nurse Call – 12-months**

1. Contract Expiry Date: Please provide me with the day/month/year

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – 31/10/2026**

**Fire Suppression – 30/08/2023**

**Access Control – 09/01/2026(27)**

**Security – As per Access Control**

**CCTV – As per Access Control**

**HVAC - Ventilation – Camfil – 20/03/2024**

**Air-Conditioning – Marcold (rolling programme with Aintree)**

**BMS – 27/10/2023**

**Care Comms/Nurse Call – 31/01/2024**

1. Contract Review Date: Please provide me with the day/month/year

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – 01/05/2026**

**Fire Suppression – 01/06/2023**

**Access Control - 01/04/2024**

**Security – 01/10/2024**

**CCTV - 01/04/2024**

**HVAC – Ventilation – 01/01/2024**

**Air Conditioning – under review at present**

**BMS – 01/06/2023**

**Care Comms/Nurse Call**

1. Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – Competitive Tender**

**Fire Suppression – Quotation**

**Access Control - Competitive Tender**

**Security - Competitive Tender**

**CCTV – Competitive Tender**

**HVAC - Ventilation – Camfil – Competitive Tender**

**Air-Conditioning - Marcold**

**BMS – Out to Competitive Tender**

**Care Comms/Nurse Call – Quotation**

1. Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – Head of Estates, wcft.estatesandfacilities.nhs.net**

**Fire Suppression - Head of Estates, wcft.estatesandfacilities.nhs.net**

**Access Control - Head of Estates, wcft.estatesandfacilities.nhs.net**

**Security - Head of Estates, wcft.estatesandfacilities.nhs.net**

**CCTV - Head of Estates, wcft.estatesandfacilities.nhs.net**

**HVAC - Head of Estates, wcft.estatesandfacilities.nhs.net**

**Ventilation – Head of Estates, wcft.estatesandfacilities.nhs.net**

**Air-Conditioning – Head of Estates, wcft.estatesandfacilities.nhs.net**

**BMS - Head of Estates, wcft.estatesandfacilities.nhs.net**

**Care Comms/Nurse Call - Head of Estates, wcft.estatesandfacilities.nhs.net**

1. If the service support area has more than one provider for Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call.(Care Communications)

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – N/A**

**Fire Suppression – N/A**

**Access Control – N/A**

**Security – N/A**

**CCTV – N/A**

**HVAC - Ventilation – N/A**

**Air-Conditioning – N/A**

**BMS - TBC**

**Care Comms/Nurse Call – N/A**

1. Maintenance then can you please split each contract up individually for each provider

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – HESIS**

**Fire Suppression – Nobel Fire Systems**

**Access Control – Openview**

**Security – Openview**

**CCTV – Open View**

**HVAC - Ventilation – Camfil**

**Air-Conditioning - Marcold**

**BMS – Currently out to tender**

**Energy Management System -JBC Control Systems Limited**

**Care Comms/Nurse Call – Wandsworth**

1. If the contract is a managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company. (This request includes both DDI number and Mobile Number)

**Digital/Smart Buildings Platform – N/A**

**Fire Alarms – N/A**

**Fire Suppression – N/A**

**Access Control – N/A**

**Security – ISS Security, Head of Facilities, wcft.estatesandfacilities.nhs.net**

**CCTV- N/A**

**HVAC – N/A**

**BMS – N/A**

**Care Comms/Nurse Call – N/A**